

## Online Customer Service Transaction Statistics 2018

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
No. of Transactions	4094	3199	4057	4291	3249	4341	5349	3249	4690	6712	5857	

Type Transaction	Enquire Copy	Enquire Account Statement	Submit Meter Reading	Complaint	Water Supply Application
Total	2415	3412	25	1	4

\*November