



**JABATAN AIR NEGERI SABAH (JANS)**  
**WATER SUPPLY DISRUPTION NOTICE**  
**(EMERGENCY)**

(Reference : JANS/HQ : (CARELINE)100-7/1/10 JLD.100[99])

Date of notice issued : 02 April 2022 (Saturday)

Time : 12:30 p.m.

Respected JANS customers,

- Purpose** : Temporary reduction in treated water production at Hilltop Sandakan Water Treatment Plant due to power supply failure.
- : **Water Treatment Plant affected is Hilltop Water Treatment Plant.**
- Date of disruption** : 02 April 2022 (Saturday)
- Disruption period** : Until water treatment plant is resumed.
- Impact on water supply** : Affected areas will experience a shortage of water supply and low water pressure.
- Affected areas** : **Sandakan:**  
*Jalan* Bukit Trig, Lembah Gembura, *Jalan* Istana, *Jalan* Singapore, Bandar Sandakan, Pejabat Pos Bandar, Perpustakaan, Dewan Masyarakat Sandakan, *Jalan* Leila, *Jalan* Puncak, Bandar Ramai-Ramai, Bandar Leila, Bandar Fajar, Hsiang Garden, Kg. Combo and surrounding areas.
- Advice** : Restoration of water supply is in stages according to the affected areas.
- Enquiries** : **012-8119116 (En. Kannan)**  
**019-8042495 (En. Duraman)**  
**088-326888 (Careline 24 hour)**

Any complexity that arises is regrettable.

Jabatan Air Negeri Sabah

