



**JABATAN AIR NEGERI SABAH (JANS)**  
**WATER SUPPLY DISRUPTION NOTICE**  
**(EMERGENCY/CONTINGENCY)**

(Reference : JANS/HQ : (CARELINE)100-7/1/10 JLD.86[68])

Date of notice issued : 12 November 2021 (Friday)

Time : 3:30 p.m.

To respected JANS customers,

- Purpose** : Temporary shutdown of Cinta Mata, Tawau Water Treatment Plant due to high level turbidity of river water.
- : **Water Treatment Plant affected is Cinta Mata Water Treatment Plant.**
- Date of disruption** : 12 November 2021 (Friday)
- Disruption period** : Until water turbidity river level back to normal.
- Impact on water supply** : Areas affected will be experienced shortage of water supply
- Affected area** : **Tawau:**  
Kg. Bombalai, Kg. Sungai Imam, Kg. Gudang Empat, *Taman Semarak, Jalan Utara, Jalan Tanjung Batu, Jalan Kuhara*, along city area until Apas Mile 2, Kg. Pasir Putih , *Taman Wawasan, Taman Ria Height, Taman Ria, Kem Kukusan* and surrounding areas.
- Advice** : Restoration of water supply is in stages according to the affected areas.
- Enquiries** : **011-23618091 (En. Abdul Nassir)**  
**011-64848916 (En. Mohd Faizal)**  
**088-326888 (Careline 24 hours)**

Any complexity that arises is regrettable.

Jabatan Air Negeri Sabah

